**10.2 Resolution of Professional Disagreements and Escalation Protocol**

**[Appendix 2 –](http://www.norfolklscb.org/wp-content/uploads/2016/03/10.2-Appendix-2-Resolving-Professional-Disagreements-policy_V10-July-2017.docx)** [**Escalation Routes for Individual Agencies**](http://www.norfolklscb.org/wp-content/uploads/2016/03/10.2-Appendix-4-Resolving-Professional-Disagreements-policy_V10-July-2017.docx)

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| --- | --- | --- | --- |
| **Agency** | **Role of Frontline Staff** | **Middle Management/Safeguarding Lead** | **Senior Management** |
| **Children’s Social Care** | Social Worker | * Team Manager * Head of Social Work | * Head of Locality * AD Social Care * Director of Children’s services |
| **Healthy Child Programme** | 0 – 19 HCP practitioner | * Safeguarding Lead * Named Nurse for Safeguarding | * Head of Safeguarding * Chief Nurse |
| **Community Health Provide** | Community Health practitioner | Line manager | * Named Nurse/Doctor Safeguarding * Director of Nursing |
| **Acute Hospital Trusts** | Acute Staff | Named Nurse/Doctor Safeguarding Children | Director of Nursing |
| **Midwifery** | Midwife | Named Midwife for Safeguarding Children Acute Trust | Named Nurse for Safeguarding Children Acute Trust |
| **GP practices** | GP | Safeguarding Lead GP | * NHS Named Doctor/Designated Nurse/ Designated Doctor * Associate Director CYP & Maternity (Great Yarmouth & Waveney CCG) |
| **Mental Health Services** | Mental Health practitioner | Name Professionals | Head of Patient Safety & Safeguarding |
| **Education** | Designated Safeguarding Lead | Head Teacher | NCC Safeguarding Adviser |
| **Early Years** | Designated Safeguarding Lead | * EY setting manager (if applicable) * EY setting Trustee (if applicable) | NCC Senior Adviser, Early Years Learning |
| **Police** | Police Constable | Safeguarding & Investigation Command   * Detective Sergeant * Detective Inspector | Safeguarding & Investigation Command   * Detective Chief Inspector * Detective Superintendent |
| **Youth Offending Team** | YOT worker | Operational Manager | * Area manager * Head of Youth Offending Service |
| **Voluntary sector organisations** | Designated Safeguarding Lead | Senior Manager (if applicable) | * Chair of Trustees * NSCP VS Representative |